

# RMA - Form

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**Customer Name:** ..... **Customer process- No.:**.....

**Contact person:**..... **Telephone:**.....

Product	Version	Serial number
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**Cause of return:**

- Repair / Replacement
- Lending good
- Exchange in advance
- Transport damage
- Wrong delivery

Process – No.: .....

**Please select the error description:**

- |   |  |   |  |
|---|--|---|--|
| <input type="checkbox"/> BIOS problem   | <input type="checkbox"/> Fan                 | <input type="checkbox"/> LAN            | <input type="checkbox"/> Temperature   |
| <input type="checkbox"/> HDD error      | <input type="checkbox"/> Software error      | <input type="checkbox"/> USB            | <input type="checkbox"/> Capacitors    |
| <input type="checkbox"/> FDD error      | <input type="checkbox"/> Hardware error      | <input type="checkbox"/> COM ..... Port | <input type="checkbox"/> Optical error |
| <input type="checkbox"/> Battery error  | <input type="checkbox"/> Beeper              | <input type="checkbox"/> VGA            | <input type="checkbox"/> Short circuit |
| <input type="checkbox"/> Memory problem | <input type="checkbox"/> CMOS Data loss      | <input type="checkbox"/> CRT            | <input type="checkbox"/>               |
| <input type="checkbox"/> Memory socket  | <input type="checkbox"/> Keyboard controller | <input type="checkbox"/> SCSI           | <input type="checkbox"/>               |

**Full error description:**

- Complete failure / no function
- Temporarily dropout

Error appears when :

- always     while booting     while program start
- Temporarily, after: ..... min, ..... hr.
- Componentes are incompatible with: .....

Other : .....

**Configuration:**

CPU:		MHz:		sSpec-No.:	
Memory :					
Power supply:					
Backplane:					
HDD:					
Operating system:					
Additional-card:					

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**For further inquiries please don't hesitate to contact us by  
 Tel. No. 0221/95479 – 0 or via email: [service@lead.de](mailto:service@lead.de)**